

ICEBERG EXAMPLE

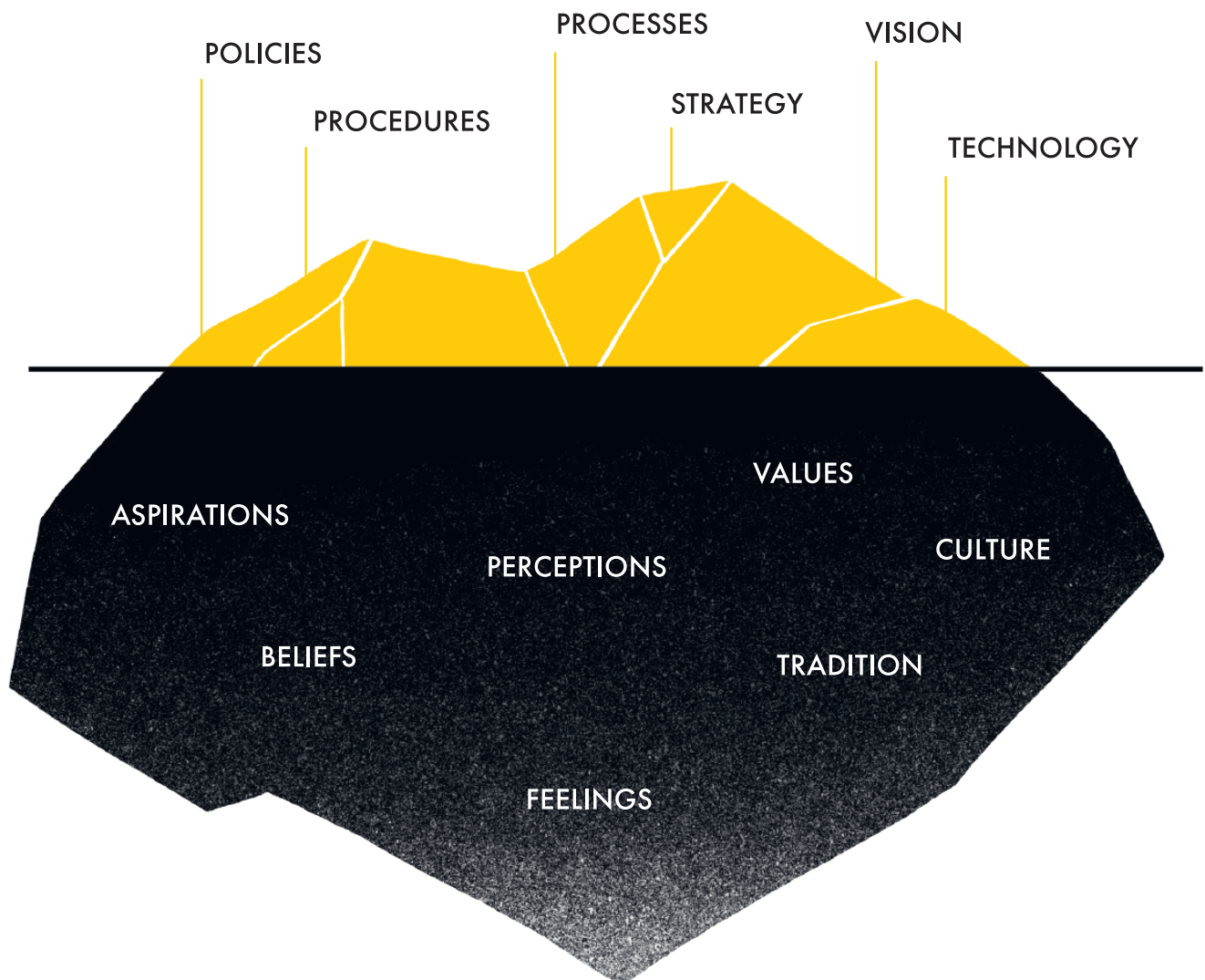


Figure 5.3: Iceberg visuals reveal the invisible elements that may be responsible for unintended consequences occurring in a system.